

**Trend of annual disposal of complaints**

<b>Sr.No.</b>	<b>Year</b>	<b>Carried forward from Previous Year</b>	<b>Received during the year</b>	<b>Resolved during the Year</b>	<b>Pending at the end of Year</b>
1	2017-18	0	23	23	0
2	2018-19	0	22	22	0
3	2019-20	0	25	25	0
4	2020-21	0	23	23	0
5	2021-22	0	141	139	2
6	2022-23	2	60	62	0
7	2023-24	0	41	41	0
8	2024-25	0	16	16	0
	<b>Grand Total</b>	2	351	349	2