

**Trend of monthly disposal of complaints 2023-24**

| <b>Sr.No.</b> | <b>Month</b>           | <b>Carried forward<br/>from previous<br/>Month</b> | <b>Received</b> | <b>Resolved</b> | <b>Pending</b> |
|---------------|------------------------|--|-----------------|-----------------|----------------|
| <b>1</b>      | <b>2</b>               | <b>3</b>   | <b>4</b>        | <b>5</b>        | <b>6</b>       |
| 1             | Apr-23                 | 0  | 11              | 11              | 0              |
| 2             | May-23                 | 0  | 4               | 3               | 1              |
| 3             | Jun-23                 | 0  | 3               | 4               | 0              |
| 4             | Jul-23                 | 0  | 2               | 2               | 0              |
| 5             | Aug-23                 | 0  | 6               | 6               | 0              |
| 6             | Sep-23                 | 0  | 0               | 0               | 0              |
| 7             | Oct-23                 | 0  | 0               | 0               | 0              |
| 8             | Nov-23                 | 0  | 0               | 0               | 0              |
| 9             | Dec-23                 | 0  | 0               | 0               | 0              |
| 10            | JAN-24                 | 0  | 0               | 0               | 0              |
| 11            | FEB-24                 | 0  | 0               | 0               | 0              |
| 12            | MAR-24                 | 0  | 0               | 0               | 0              |
|               | <b>Grand<br/>Total</b> | 0  | 26              | 26              | 0              |